



Online customer complaint report

Customer's name:

Cutomer's address:

Customer's contact information:   
(product name, order number or bank account number)

The purchased item's information:   
(product name, order number or bank account number)

Date of purchase:

Date of complaint:

Detailed complaint:

Customer's demand\*:

Customer's bank account number: (in case of cancellation)

Please do not write here. This section is completed by the customer service.

Date of receipt of complaint:

Settlement of complaint:   
If different from the customer's demand, please justify.

Distributor's name, address, stamp  
and complaint report's signatory's name

Customer's signature